

**Passing your ITIL Foundation Exam
The Official Study Aid**

ISBN 9780113310791

CORRECTIONS:

Page 89

6.6 SAMPLE QUESTIONS AND ANSWERS

6.6.1 Questions

Question 4: Option d should have been: 5,2,3,4,1

Page 90

6.6 SAMPLE QUESTIONS AND ANSWERS

6.6.2 Answers

Question 3: The correct answer should have been: d - all of the statements are correct as stated in Section 6.4

Page 157

12.2 ANSWERS TO SAMPLE QUESTIONS

Question 4: The correct answer should have been: a. The rationale supplied is correct.

The reader should be aware that the sample exam questions are deliberately harder than the questions in the foundation exam to ensure the reader is well prepared for the exam.

Office of Government Commerce

December 2007

London: TSO